

Looking back at the extraordinary ordinary moments of the year.

As 2025 comes to a close, we're celebrating the certificates, milestones, anniversaries, holidays and everyday successes that shaped a year of connection, growth and community at Havencare.

Across homes, hubs and offices, people showed up for one and other - contributing to a year of progress and joy.



365 Days of Support

87 people supported

6,468 weekly support hours

Countless extra-ordinary moments

A Year of Milestones

- **D – 10 Years of Growing Independence**

D began his Havencare journey with 24/7 support. Ten years on, he is thriving with 24 hours of support per week. His year included saving for and buying a new car and independently planning a Christmas trip to Silverstone.

- **Ally – 20 Years of support**

Celebrating two decades with Havencare, Ally said: "The people, the culture and community, putting smiles on people's faces. That's what kept me here."

- **Cornwall Hub – 5 Years of Community Life**

One of our hubs turned five in 2025 and with scones and sea shanties, we celebrated everyone who's shaped the hub since it's opening in lockdown.

- **J – 5 Years Together**

J celebrated five years with Havencare this year, having transitioned from childhood services into supported living with continued support along the way.

Moments that Brought us Together

Shared Meals Across Havencare

Breakfast meetups, pub lunches, homemade dinners, fajita feasts, and shawarma nights brought people together to relax, socialise and try new things.

A Reunion Seven Years in the Making

A surprise message reunited Area Manager Lisa with M, seven years after she supported him through a life-changing move. Reflecting on their emotional reunion Lisa said; “It reminded me why we do what we do.”

A Group Holiday to Butlin’s

Everyone from one of our Plymouth hubs went on holiday to Butlin’s. It was a great trip full of laughter, and everyone enjoyed being away together.

Children in Need Fundraiser

After deciding he wanted to raise money for Children in Need, MR organised a cake-and-coffee raffle bringing his friends together and raising £64 for a great cause.

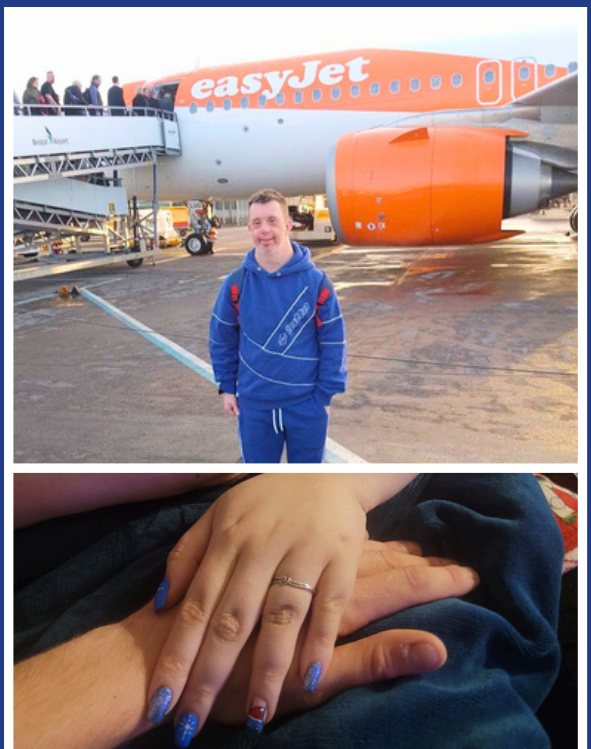
New Beginnings, Big Moments

Holidaying

From Disneyland to Amsterdam, people enjoyed unforgettable trips abroad this year. C described her time in Disneyland with her partner and support worker as “the best holiday ever!”

C’s Engagement

C shared the exciting news of her engagement. Wedding planning for 2028 is in full swing complete with notebooks, lists, and dress shopping plans supported by her team.



New Beginnings & Big Moments

Remembering Carol

This year, we said a sad goodbye to Carol. Staff, friends, and those who knew her gathered for a deeply moving funeral, where friends from her theatre group sang in her honour.

Rediscovering Hobbies & pursuing dreams

People revisited hobbies, displayed artwork, visited the theatre, planned their own holidays, and moved into new homes. Each decision reflected personal goals and was supported by staff offering consistent guidance and reassurance.



Life Goals, Leadership & Growing Our Team

New leadership

We welcomed Be McCarroll as our new Chief Executive, who spoke of her “pride to be leading such a values-driven charity as it enters its next chapter.”

Registered Manager successes

Emily, Lisa, and Kelly achieved their CQC Registered Manager status, strengthening leadership across services and reinforcing exceptional, person-led support. Emily: “Achieving this feels incredibly rewarding... I’m excited for the journey ahead.”

Highly commended

Havencare was Highly Commended in the Housing with Care category at the Great British Care Awards South West and nominated for two awards at The South West Care Awards - well-earned moments of recognition for our teams.

Looking ahead to 2026

To the people we support, families, colleagues, partners, and communities: thank you for your compassion, creativity, company, and commitment. Wishing you all a joyful Christmas and a peaceful start to 2026.